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Std. XII Arts

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PREFACE

Perfect Psychology: Std. XII aims to prepare students for their Board Examination. It not only provides answers to all textual questions but also addresses extra questions in every chapter to make students ready to face the competitive pressure.

While creating this book, we have attempted to seek a balance between the objectives of 'obtaining good marks' and 'acquiring knowledge.' 'Chapter Overview' and 'Important psychologists and their contribution' section is provided in each chapter to enable quick revision of key points. It is followed by 'Glossary' that explains the meaning of difficult terms. We have answered all 'self-response' type questions in a way that it will encourage students to bring a qualitative change in their personal lives. We have also incorporated sections such as Gyan Guru, For your understanding and QR codes in this book to realise our twin-objective.

At the end of every chapter, we've included Chapter Assessment with Answer Key. It stands as a testimony to the fact that the student has understood the chapter thoroughly. We have also provided model question paper based on the latest paper pattern and Board Question Paper of March 2023. Solutions of Model Paper and Board Question Paper of March 2023 are provided through Q. R. Code.

We are sure that students and teachers alike would love our unique presentation of content and find it purposeful.

Publisher

Edition: Second

The journey to create a complete book is strewn with triumphs, failures and near misses. If you think we've nearly missed something or want to applaud us for our triumphs, we'd love to hear from you.

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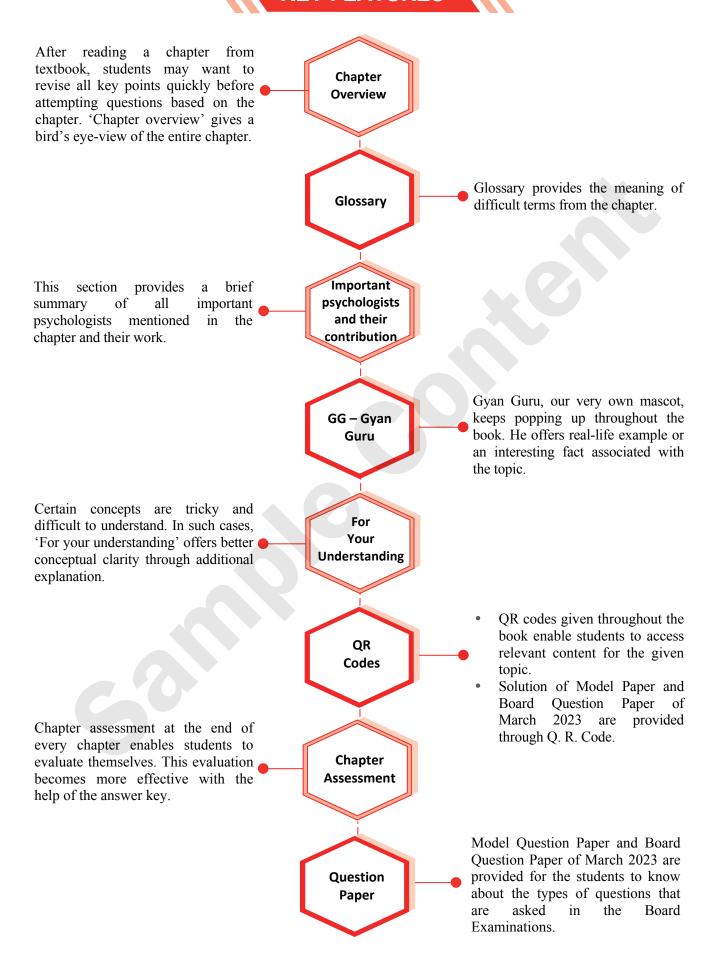
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KEY FEATURES



PAPER PATTERN

Q. No.		Questions	Marks per question	No. of questions to attempt	Marks without option	Marks with options
Q.1.	(A)	Complete the following statements by selecting the appropriate words given in the brackets.	1	5	5	5
	(B)	Match the pairs.	1	5	5	5
	(C)	Write whether the following statements are 'True' or 'False'.	1	5	5	5
	(D)	Answer the following questions in one sentence each.	1	5	5	5
Q.2.		Answer the following questions in 25 to 30 words each.	2	Any (5) out of (7)	10	14
Q.3.		Write short notes on the following topics in 50 to 60 words each.	3	Any (4) out of (6)	12	18
Q.4.		Write answers to the following questions based on examples.	2	Any (4) out of (6)	8	12
Q.5.		Explain the following concepts in 25 to 30 words each.	2	Any (5) out of (7)	10	14
Q.6.		Answer the following questions in 80 to 100 words each with the help of the given points.	5	Any (2) out of (3)	10	15
Q.7.		Answer the following questions in 150 to 200 words each.	10	Any (1) out of (2)	10	20
		Total Marks			80	113

CONTENTS

No.	Topic Name	Marks without option	Marks with options	Page No.
1.	Psychology: A Scientific Discipline	10	14	1
2.	Intelligence	12	17	17
3.	Personality	12	17	31
4.	Cognitive Processes	10	14	45
5.	Emotions	10	14	60
6.	Psychological Disorders	10	14	78
7.	First Aid in Mental Health	8	11	94
8.	Positive Psychology	8	12	106
	Total Marks	80	113	
•	Model Question paper	-	-	121
•	Board Question Paper March 2023 (Solution in pdf format through QR code)			123

Note: 1. All textual questions are represented by * mark.

- 2. All questions based on intext content are represented by # mark.
- 3. Symbol after a word in theory indicates that the meaning of the word is provided in the glossary.

1

Psychology: A Scientific Discipline

Chapter Overview

Introduction	 Today, almost every sphere of our life is influenced by sciences. The word science is derived from the Latin word 'Scientia' meaning knowledge. Sciences are broadly classified into physical, biological and social sciences. Psychology is one of the social sciences.
Key features of science	 Empirical evidence: Empirical evidence refers to acquiring information through observation or experiments. Scientific knowledge is based on verifiable empirical evidence. Objectivity: Objectivity refers to the ability to see the facts as they are and not as the investigator might wish them to be. Science objectively studies any phenomenon. Scientific causality: Science aims at finding out the cause and effect relationship between variables under consideration. Systematic exploration: Science systematically explores a phenomenon by adopting certain sequential procedures. Replication: Replication means the ability to reproduce knowledge under the same stated circumstances, anywhere and anytime. Scientific studies are replicable. Predictability: Scientists attempt to make and explain predictions based on their study.
History of Psychology as	 Beginning as a branch of Philosophy: Psychology was a branch of philosophy until 1870s. Emergence as a separate discipline: Psychology emerged as a separate scientific discipline when Wilhelm Wundt established the world's first psychology laboratory in 1879 in Germany. Emergence of structuralism: Structuralism is regarded as the first school of thought in Psychology. It was advocated by Wilhelm Wundt and Edward B. Titchener. Emergence of Functionalism: Functionalism was advocated by William James. He focused on the study of human consciousness. Emergence of Psychoanalysis: Sigmund Freud proposed a theory of Psychoanalysis in early 1890s. He focused on the study of the unconscious mind.
a science	 6. Emergence of Behaviourism: During the early 20th century, John B. Watson advocated Behaviourism. He focused on the study of observable human behaviour. 7. Emergence of Humanistic Psychology: During the second half of the 20th century, Carl Rogers advocated Humanistic Psychology. He studied the power of free will, self-determination and self-actualisation. 8. Emergence of Cognitivism: During the 1950s and 1960s, Psychoanalysis and Behaviourism were replaced by the Cognitivism. Ulric Neisser is generally considered as the founder of Cognitivism.
Research methods in Psychology	 There are many scientific methods to study behaviour. Experimental method: In experimental method, an experimenter conducts experiments on the participants by following a certain procedure. Survey method: Survey method is used for collecting data from a sample with the help of questionnaires, checklists, rating scales, inventories and interviews. Observation method: It is a method in which human behaviour is observed in a natural or laboratory setting. This method is very useful when experiments cannot be conducted. Case study method: Case study refers to an in-depth look at an individual, group or a particular event. In case study method, a researcher collects information from multiple
	sources such as family, friends and colleagues of an individual. 6. Correlation studies: Correlational studies make use of correlation as a statistical tool to

understand the relation among variables.



Challenges in
establishing
Psychology as
a science

- 1. Psychology in pre-paradigmatic state: Thomas Kuhn asserts that the science of Psychology is still in a pre-paradigmatic state. It means Psychology has not yet succeeded in producing a cumulative body of knowledge having a clear conceptual core.
- **2. Issues related to objectivity and validity:** The criterion of objectivity states that research should not be influenced by any person specific factors while the validity ensures that the findings hold true (valid) even when research is repeated. Psychology falls short on these criteria as it is based on the use of certain subjective methods.
- **3. Issues related to predictability and replicability:** It is difficult to make exact predictions regarding human behaviour as people respond differently in different situations. So, the test results are more varied, harder to control and difficult to replicate.
- **4. Objectifying humans:** Some existential and humanistic psychologists criticise that Psychology treats human beings as things or as objects by subjecting them to experiments.

Rationality

- 1. Stanovich and his colleagues stated that rationality involves adaptive reasoning, good judgement and good decision making.
- 2. According to Dr. Albert Ellis, rationality helps a person to attain goals and to be happy.
- 3. Rational people have an understanding of their own self-interest as well as social interest. They are self-directed and flexible. They take complete responsibility of their own growth and accept themselves with all their flaws and strengths.

Glossary

Correlation coefficient	Number which represents the extent of interdependence between two variables
Dependent variable	Variable that is being measured or tested in an experiment
Independent variable	Variable which is controlled and does not depend on other variables
Interview	Face to face meeting between people, especially for consultation
Participant	A person who takes part in something
Pre- paradigmatic state	State in which there is no single pattern which defines the discipline and governs its practices
Replicability	Ability of a scientific experiment to be repeated so as to obtain consistent results

Important psychologists and their contribution

Dr. Albert Ellis	Pioneered the development of Rational Emotive Behavioural Therapy
Edward B. Titchener	Important role in establishing psychological school of thought called structuralism
John B. Watson	Pioneering psychologist in developing behaviourism
Sigmund Freud	Considered as founder of Psychoanalysis
Ulric Neisser	Known as the father of Cognitive Psychology
Wilhelm Wundt	Established the world's first psychology laboratory
William James	Considered as the father of American Psychology



Chapter 1: Psychology: A Scientific Discipline

Q.1. [A]	Choose	the	correct	option	and
	complete	e the f	ollowing s	tatements	5.
				[1 Mark	eachl

		[± Wark cach]
1.	We live in an age of(A) science (IC) primitive technology	B) psychology
' 2.	Psychology is a sc	
3.	assures the reresults.	
	(A) Predictability (I (C) Objectivity	ь) керпсацоп
4.	The origin of Psychology	dates back to the
		B) medieval
5 .	Till 1879, Psychology was a (A) physics (I (C) physiology	branch of B) philosophy
6.	is widely regarded thought in Psychology.	
	(A) Functionalism (I (C) Structuralism	B) Behaviourism
7.	Psychoanalysis. (A) Wilhelm Wundt (I	d as founder of B) Carl Rogers
8.	(C) Sigmund Freud During the 1950s and 1960 Behaviourism were replace (A) Cognitivism (I (C) Functionalism	ed by
9.	The findings of experiment. (A) verifiable (IC) unpredictable	mental method are B) subjective
10.	Case study is one of the methods used in Psychological (A) quantitative (I) (C) primitive	gy.
11.	Sigmund Freud and Jean important figures to us widely.	
	(A) survey (I	B) correlation

(C)

case study

12.	The		of a	correla	ition	coefficient [©]
				n of	the	relationship
		een the var		(D)	1.	
	(A) (C)	sign magnitude		(B)	vait	ie
13.		nours of sti	-		ks in (exam usually
		positive zero		(B)	neg	ative
14.		believe	es that	Psych	ology	is still in a
	pre-p	aradigmati	c state [©]			
		Thomas Ku Ulric Neiss		(B)	Car	l Rogers
15.	A m	ajor goal	of psy	cholog	y is	to
	(A)	viour. predict observe		(B)	regi	ulate
16.	Psych	nology acce	epts th	e fact	that	is is
		mic and cor		(D)		.11
		human be science	naviour	(B)	WOI	Iu
17.						herapy is a n the field of
		Psychol		(-)		
		Counsellin Social	g	(B)	Clin	ical
18.		nal people a				
	` '	flexible unhappy		(B)	into	lerant
Answ	ers:					
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3. 5.	•	cation	4.	ancie		
5. 7.	•	sophy und Freud	6. 8.		ctural nitivisi	
7. 9.	verifi		0. 10.	_	itative	
11.	case		12.	sign		
13.	positi	,	14.	_	nas K	uhn
15.	predi	ct	16.	hum	an be	haviour
17.	Coun	selling	18.	flexil	ole	
0.1	[8] [4	atch the n	airc		[1 [Mark oachl

Q.1. [B] Match the pairs. [1 N

*****1.

	Group 'A'		Group 'B'
i.	Structuralism	a.	John Watson
ii.	Functionalism	b.	Carl Rogers
iii.	Behaviourism	C.	Ulric Neisser
iv.	Cognitivism	d.	William James
		e.	Wilhelm Wundt

®

2.

	Group 'A'		Group 'B'
i.	Scientia	a.	Effect
ii.	Independent	b.	Behaviourism
	variable [©]		
iii.	Determinism	C.	Knowledge
iv.	Experimental	d.	Cause
	method		
		e.	Controlled
			conditions

Answers:

- 1. i e, ii d, iii a, iv c
- 2. i-c, ii-d, iii-b, iv-e

Q.1. [C] State whether the following statements are true or false. [1 Mark each]

- *1. Psychology is a study of mental processes.
- 2. Sciences are broadly classified into two basic groups.
- 3. Science is an evidence-based approach to study and interpret information.
- 4. Psychology did not emerge directly as a science.
- 5. Edward B. Titchener gave importance to the study of the unconscious mind.
- 6. The first half of the 20th century was dominated by Psychoanalysis and Behaviourism.
- *7. An experimenter is a person on whom the experiment is conducted.
- 8. Developing hypothesis is a first step in experimental method.
- 9. Survey method is largely used by social psychologists, educational psychologists and industrial psychologists.
- *10. Case study method is quite often used by clinical psychologists.
- #11. The case of 'Anna O' played a remarkable role in the establishment and development of psychoanalysis.
- 12. A correlation coefficient is always a number between 0 to +1.
- 13. Introspection method is inherently objective in nature.
- 14. The test results in Psychology are varied, harder to control and difficult to replicate.
- 15. Being a science, Psychology tries to establish laws that govern human behaviour.
- 16. Dr. Albert Ellis proposed Rational Emotive Behavioural Therapy.
- 17. Rational people tend to be biased in their thoughts and actions.

Answers:

True
 False
 True
 False
 True

7. False True 8. False 9. 10. True 11. True 12. False 13. False 14. True 15. True False 16. True 17.

Q.1. [D] Find odd one out.

- 1. Replication, Predictability, Subjectivity, Empirical evidence
- 2. Functionalism, Empiricism, Psychoanalysis, Behaviourism
- 3. Questionnaires, Checklists, Case study, Rating scales

Answers:

- 1. Subjectivity 2. Empiricism
- 3. Rating scales

Q.1. [E] Answer the following in one sentence each. [1 Mark each]

1. What is the origin of word science?

Ans: The word science is derived from the Latin word 'Scientia' which means knowledge.

2. What is objectivity?

Ans: Objectivity means the ability to see and accept facts as they are and not as the investigator might wish them to be.

*3. In which year was the first psychology laboratory established?

Ans: The first psychology laboratory was established in 1879.

*4. Who is considered as the 'Father of American Psychology'?

Ans: William James is considered as the 'Father of American Psychology'.

5. Which method assigned the status of science to Psychology?

Ans: Experimental method has assigned the status of science to Psychology.

*6. What is meant by an experimenter?

Ans: An experimenter is a person who conducts an experiment.

#7. Why it is not possible to study certain aspects of behaviour using experimental method?

Ans: It is not possible to study certain aspects of human behaviour using experimental method due to ethical constraints and the risk factors involved.

8. Which type of psychologists mostly use observation method?

Ans: Observation method is widely used by child psychologists, clinical psychologist and social psychologists.



9. What is indicated by a sign of correlation coefficient?

Ans: The sign (+ or –) of a correlation coefficient indicates the direction of the relationship between the variables.

10. When is science appreciated by the society?

Ans: Science is appreciated by society when the application of scientific knowledge improves the quality of life.

11. Who gave the values of rational living?

Ans: Dr. Albert Ellis gave the values of rational living.

12. What is said to be the slogan of Rational Emotive Behavioural Therapy?

Ans: 'Safeguard your self-interest and know other's interest' is the slogan of Rational Emotive Behavioural Therapy.

Q.2. Write answers to the following questions based on examples. [2 Marks each]

1. Rajesh is conducting an experiment on economic behaviour of human beings. While doing so, he keeps his personal biases, beliefs, wishes and values aside. Which feature of science is described in this example?

Ans: Objectivity

2. A psychological experiment conducted in the United States in 2010 was reproduced by Sagar in India in 2010 to assure the reliability of its results. This is a description of which key feature of science?

Ans: Replication

3. Based on psychological theories, it is possible to speculate when a person may show aggressive behaviour. This is a description of which key feature of science?

Ans: Predictability

4. Shailesh collected information from the sample and studied the problems of the workers. Thus, what method of study in Psychology must he have adopted?

Ans: Survey

5. The experiment conducted by Chetan showed him that increasing the amount of practice reduces the number of errors in writing. What kind of correlation did Chetan find between practice and errors in writing?

Ans: Negative correlation

6. Higher the income, higher is the standard of living and vice versa. What kind of correlation does this example indicate?

Ans: Positive correlation

Q.3. [A] Define the following concepts.

1. Science

Ans: Science is the pursuit and application of knowledge and understanding of the natural and social world following a systematic methodology based on evidences.

*2. Replicability[©]

Ans: Replicability is the possibility to repeat a research or its findings in order to test its validity.

3. Correlation

Ans: Correlation is a statistical tool used to measure the relationship between two or more variables. If the change in one variable appears to be accompanied by a change in the other variable, the two variables are said to be correlated and this interdependence is called correlation.

*4. Correlation coefficient

Ans: In correlation studies, the extent of correlation between two variables is measured by the correlation coefficient.

5. Practical Intelligence

Ans: Sternberg and his colleagues suggested that Practical Intelligence can be defined as 'The ability to perform successfully in naturalistic settings in a way that is consistent with one's goal'.

6. Tolerance

Ans: Tolerance is the willingness to accept behaviour and beliefs of others that are different from one's own. It is one of the characteristics of rational people.

Q.3. [B] Answer in 25-30 words.

[2 Marks each]

1. What led to the development of various sciences?

Ans: Since the evolution of Homo Sapiens as a species, the survival instinct of humankind has led humans to explore the world around them. This exploration gradually led to the development of various sciences.

2. What are correlational studies?

Ans: There are certain scientific studies which make use of correlation as a statistical tool to understand the relation among variables. Such studies are called correlational studies.



Q.3. [C] Compare and Contrast.

1. Humanistic Psychology and Psychoanalysis Ans:

- i. Humanistic psychology focuses on the study of power of free will, self-determination and selfactualisation. On the other hand, Psychoanalysis emphasises the study of the unconscious mind.
- ii. Humanistic Psychology was advocated by an American psychologist Carl Rogers during the second half of the 20th century while a theory of Psychoanalysis was proposed by an Austrian physician Sigmund Freud in early 1890s.



GG - Gyan Guru

Sigmund Freud stated that early childhood experiences and unconscious impulses contribute in the development of adult personality and behaviour.

2. Positive correlation and Negative correlation Ans:

i. In case of positive correlation, both variables either increase or decrease at the same time. Conversely, in case of negative correlation, an increase in one variable is associated with a decrease in the other and vice versa.

Туре	Variable 'X'	Variable 'Y'
Positive		1
correlation	\	\downarrow
Negative	1	\downarrow
correlation	\downarrow	1

ii. The value of correlation coefficient in case of positive correlation is between 0.00 and +1.00 while in case of negative correlation it is between 0.00 to -1.00.

Q.4. Answer the following questions briefly.

1. Explain classification of science.

Ans: Sciences are broadly classified into three basic groups:

- i. Physical sciences (e.g. physics, chemistry, geology)
- ii. Biological sciences (e.g. zoology, botany, physiology)
- iii. Social sciences (e.g. psychology, sociology, economics)

2. How did Psychology emerge as a separate discipline?

Ans:

i. Psychology was a branch of philosophy until the 1870s.

- ii. In 1879, a German psychologist Wilhelm Wundt established the world's first psychology laboratory in Germany at the University of Leipzig.
- iii. This event officially marked the inclusion of Psychology as a separate scientific discipline.



GG - Gyan Guru

Wilhelm Wundt also introduced the term 'conscious experience'. This term refers to the awareness of the mental activities of an organism.

Q.5. [A] Write short notes on the following. [3 Marks each]

*1. Survey method

Ans:

- A survey is defined as a research method used for collecting data from a pre-defined group of respondents (sample) so as to gain information and insights on various topics of interest such as political opinions, consumers' preferences, etc.
- ii. Survey method collects the required information with the help of questionnaires, checklists, rating scales, inventories and interviews[©].
- iii. Surveys can be undertaken using email, telephonic calls or direct interaction with respondents.
- iv. Survey method is an economic and an efficient method of data collection.
- v. It is largely used by social psychologists, educational psychologists and industrial psychologists.

*2. Observation method

Ans:

- i. Observation method is a type of research method. It is very useful when experiments cannot be conducted.
- ii. It is widely used by child psychologists, clinical psychologist and social psychologists.
- iii. In observation method, behaviour is observed in a natural or laboratory setting.
- iv. Observation carried out in a natural setting is called natural observation while observation carried out in a laboratory setting is called controlled observation.
- v. Observation method can be treated as a scientific method. It is beneficial when it is used for a specific purpose of research and is planned in a systematic way.



Chapter 1: Psychology: A Scientific Discipline

*3. Case study method

Ans:

- i. Case study refers to an in-depth look at an individual, group or a particular event.
- ii. In case study method, a researcher collects information about a particular individual (i.e. case) from multiple sources such as parents, family members, peers, teachers, colleagues, etc. It enables the researcher to assess the individual's current level of psychological functioning.
- iii. While using case study method, a researcher may use several techniques like observation, interview and psychological tests to collect information.
- iv. Case study can be treated as a scientific method as it provides rich descriptive information which often suggests hypotheses for further studies.
- v. It is one of the qualitative research methods mostly used by clinical psychologists.
- vi. Sigmund Freud and Jean Piaget were the two important figures to use case study method widely.

*4. Importance of rationality

Ans:

- i. Stanovich and his colleagues stated that rationality involves adaptive reasoning, good judgement and good decision making.
- ii. According to Dr. Albert Ellis, rationality as a personal philosophy helps an individual to attain many goals in life and to be happy.
- iii. Rationality also ensures that a person does not compromise on social norms, values and ethics for the sake of his own happiness.
- iv. A rational person's emotions, thoughts and acts do not get driven by irrational influences.
- v. In short, rationality contributes to psychological well-being of a person and thereby, improves the quality of life.

Q.5. [B] Answer the following in 50-60 words.

'Psychology falls short on the criteria of objectivity and validity.' Explain the statement.

Ans:

- i. Some areas of Psychology such as personality, emotions and attitudes rely on soft research methods like surveys and questionnaires.
- ii. Further, methods such as introspection and psychoanalysis are inherently subjective.

- iii. Due to the use of these methods, it is not possible to reach objective findings which will be valid under the same circumstances in future or at a different place.
- iv. Therefore, Psychology falls short on the criteria of objectivity and validity.

For your understanding

- Soft research methods are subjective in nature, i.e. the interpretation of collected data in these methods is largely influenced by social, economic, cultural context as well as knowledge, experience and opinions of researcher.
- 2. The criterion of objectivity states that the research should not be influenced by any person specific factors.
- 3. The criterion of validity refers to the quality of being factual. It ensures that the findings of research hold true (valid) even when research is repeated in future or conducted at a different place.

2. Explain the concept of 'BE RATIONAL' given by Dr. Albert Ellis.

Ans: According to Dr. Albert Ellis, rationality helps an individual to attain many goals in life and to be happy. To be happy, a person must BE RATIONAL. This concept is explained with the help of the following table:

B (Balance)	Balance between self-interest		
	and interest of others		
E (Estimate)	Estimate the time, efforts,		
	gains and losses		
R (Respect)	Respect oneself and others		
A (Affiliate)	Affiliate with others		
T (Tolerate)	Tolerate oneself and others		
I (Integrate)	Integrate personal wellbeing		
	with social wellbeing		
O (Optimize)	Optimize potential fully		
N (Navigate)	Navigate path of success		
A (Accept)	Accept the limitations and		
	overcome them		
L (Live)	Live life fully		

[Note:

Scan the QR code to watch Albert Ellis's interview on 'A Guide to Rational Living.']





Q.6. Answer the following questions in detail.

*1. Explain the key features of science.

Ans:

- i. Empirical evidence: Empirical evidence refers to acquiring information through direct observation or experiments. Scientific knowledge is based on verifiable evidence so that other investigators can observe or measure the same phenomena and verify its accuracy in future.
- ii. **Objectivity:** Objectivity means the ability to see and accept the facts as they are and not as the investigator might wish them to be. Science objectively studies the phenomenon under consideration. So, all personal biases, prejudices, beliefs, wishes, values and preferences of a researcher are set aside while investigating a particular phenomenon.
- **iii. Scientific causality:** Science aims at finding out the cause and effect relationship between variables under consideration. In any scientific study, a researcher attempts to find out the effect of the independent variable (cause) on the dependent variable (effect) by controlling all extraneous (unimportant) variables.
- iv. Systematic exploration: Science systematically explores a phenomenon by adopting certain sequential procedure. Sequential procedure includes steps like identifying the problem, formulation of hypothesis, collection of facts, analysis of facts, scientific generalisation and prediction.

- v. Replication: Replication means the ability to reproduce scientific knowledge under the same stated circumstances, anywhere and anytime. Replication assures the reliability of results. It also enables in establishing a scientific theory.
- vi. **Predictability:** Scientists not only describe the phenomena being studied but also attempt to explain it and make predictions accordingly.
- *2. Write detailed information of the experimental method in psychology.

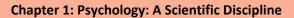
Ans:

- i. Experimental method is one of the scientific methods to study behaviour.
- ii. In experimental method, experimenter conducts experiments on participants by following certain steps. These steps are:
- a. Identifying problem
- b. Developing hypothesis
- c. Selecting an experimental design and standardising the experimental procedure
- d. Conducting experiment and collecting data
- e. Analysing data
- f. Drawing conclusions
- iii. Some of the important features of experimental method are as follows:
- a. It is one of the most objective methods of collecting data.
- b. It facilitates accurate observations under controlled conditions.
- c. It helps in finding out the cause and effect relationship between two or more variables.
- d. The findings of the experimental method are verifiable.
- iv. Experimental method has assigned the status of science to Psychology.

*3. Explain the types of correlation.

Ans:

Туре	Meaning	Value of correlation coefficient	Example
Positive	Both variables either increase or decrease at the same time.	Between 0.00 and +1.00	Higher the amount of practice, greater the chances of success. So, practice and success are positively correlated.
Negative	An increase in one variable is associated with a decrease in the other and vice versa.	Between 0.00 to -1.00	Higher the expenses, lower the amount of savings. So, expenses and amount of savings are negatively correlated.
Zero	Here, any change in one variable brings no significant change in other variable.	Zero	The level of income is not related with relation with neighbours. So, income level and relation with neighbours are not correlated.





- *4. Explain some of the challenges in establishing psychology as a science.
- **Ans:** Although Psychology is considered to be a scientific discipline, it is criticised on theoretical, practical, ethical and philosophical grounds. The following controversies and criticisms represent the challenges in establishing Psychology as a science:
- i. Psychology is in pre-paradigmatic state: Unlike mature and natural sciences, Psychology is a social science and it is a comparatively younger discipline of knowledge. Thomas Kuhn (philosopher) asserts that Psychology is still in a pre-paradigmatic state. It means Psychology has not yet succeeded in producing a cumulative body of knowledge having a clear conceptual core and agreed upon by experts in Psychology.
- ii. Issues related to predictability and replicability: A major goal of Psychology is to predict human behaviour by understanding underlying causes. However, making exact predictions is difficult because people respond differently in different situations. Human behaviour is more difficult to study than particles and chemical compounds. Therefore, the test results in Psychology are more varied, harder to control and difficult to replicate.
- iii. Objectifying humans: Some existential and humanistic psychologists criticise that psychologists objectify people by subjecting them to experimentation. Since Psychology treats human beings as things or as objects that can be examined by experiments, it is sometimes portrayed as dehumanising what is most essential about being human.
- *5. Explain some of the characteristics of a rational individual.

Ans:

- i. Understanding self-interest and social interest:
 Rational people understand what helps them to
 grow and promote themselves. They take the
 responsibility of making choices which enable
 them to grow. Additionally, rational people take
 care of not violating other person's rights while
 achieving their own interests. They consider the
 interests of society in which they live along with
 their self-interests.
- **ii. Self-direction:** Rational people assume primary responsibility for their own lives. They do not demand or need excessive support or nurturance from others.
- **iii. Tolerance:** Rational people are highly tolerant, i.e. they respect individual differences between people.

- They also accept one's own and others' right to be wrong, i.e. they accept the fact that human being can make mistakes.
- iv. Self-acceptance and self-responsibility: Rational people accept themselves unconditionally with all their strengths and flaws. They also accept the responsibility for their own thoughts, beliefs, feelings and behaviour.
- Q.7. Answer the following questions with the help of the given points. [5 Marks each]
- 1. Explain the history of Psychology as a science with respect to:
- i. Emergence of Structuralism
- ii. Emergence of Functionalism
- iii. Emergence of Psychoanalysis
- iv. Emergence of Behaviourism
- v. Emergence of Humanistic Psychology
- vi. Emergence of Cognitivism

Ans:

- i. Structuralism is widely regarded as the first school of thought in Psychology. Wilhelm Wundt and his student Edward B. Titchener advocated Structuralism. Wilhelm Wundt used the method of introspection to study conscious experiences like sensation and perception.
- ii. Functionalism was advocated by William James. He emphasised on the study of human consciousness. James is known as the father of 'American Psychology'.
- iii. A theory of Psychoanalysis was proposed by an Austrian physician Sigmund Freud in early 1890s. In contrast to the early schools of thoughts, Freud gave importance to the study of the unconscious mind.
- iv. A new school of thought called Behaviourism was advocated by an American psychologist John B. Watson during the early 20th century. Behaviourism rejected both, the study of conscious experiences and unconscious mind. It made psychology a more scientific discipline by focusing on the study of observable behaviours.



S-O-R Model (Stimulus-Organism-Response) given by John Watson explains the fact that individuals behave in different ways when they are exposed to the exact same stimulus. Behavioural Psychology studies these differences by scientifically observing behaviour.

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- R
- v. During the second half of the 20th century, a new perspective called Humanistic Psychology was advocated by an American psychologist Carl Rogers. Humanistic psychology stressed upon the study of power of free will, self-determination and self-actualisation.
- vi. A new perspective known as Cognitivism replaced Psychoanalysis and Behaviourism during the 1950s and 1960s. American psychologist Ulric Neisser is generally considered as the founder of Cognitivism. Researchers in Cognitive Psychology study higher cognitive processes like memory, decision- making, problem-solving, intelligence and language with tools like MRI and PET scans.

Q.8. How rational am I?

*1. Identify the strongest and the weakest characteristics in you from those explained by Dr. Albert Ellis.

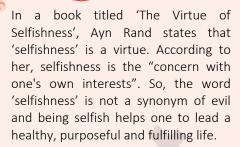
Ans:

- i. The strongest characteristic in me is tolerance. I understand that all people are different. So, I respect others' opinion even when it is completely different than mine. I never impose my feelings, thoughts or beliefs on anyone and always have the willingness to understand others' point of view. I don't judge others as being 'wrong' just because their ways of thinking and behaving are different than my ideologies.
- ii. The weakest characteristic in me is excessive dependence on my family and close friends. I believe that sometimes I depend on them for love and support a little more than I should. Hence, I feel I need to be more self-reliant in order to grow as a person.
- *2. How will you work on your weakest characteristic? Write two strategies.

Ans: To work on my weakest characteristics, I will:

- i. Be more independent and take charge of my life. I will convince my self that no one else in this world is responsible for my happiness but myself. Hence, I'll cease to confuse my needs with someone else's responsibilities.
- ii. Be more selfish and focus on my emotional well being. Being selfish does not necessarily mean that you trample someone's happiness and prioritise your own. It simply means that you're concerned with your own well-being and love yourself enough without harming anyone else. To pursue this, I'll heal my mind through meditation. This will help me let go of all the emotional dependency and allow me to introspect and reinvent myself.

GG - Gyan Guru



Activities

[Note: The answers of activities will be very subjective. The answers provided are for reference.]

- Read the following statements. Think and discuss whether the given statements are facts or myths and misconceptions about Psychology:
- i. Psychology is just common sense and not a real science.
- ii. Psychology is simply a pseudoscience.
- iii. Psychologists are simply mind readers or the face readers.
- iv. Psychology is related only to the study of crazy people who are in need of therapy.
- v. Psychologists, psychiatrists and counsellors have the same professional qualifications and their jobs are almost of the same nature.
- vi. Anyone with a degree in Psychology can provide counselling to a needy person.

(Textbook pg. no 1)

Ans: I feel all of the above are myths. Psychology being a social science, it is definitely different than natural sciences. But that does not mean that Psychology is not a real science. Psychologists are not mind readers. They try to understand and predict human behaviour with the help of various scientific techniques. Psychologists study different aspects of human behaviour and suggest how mental well-being can be improved. Psychiatrists are medical doctors that prescribe medication, diagnose illness and manage treatment. A counsellor is a trained professional who provides advice and solutions for coping with stress or sadness. A psychologist however must have extensive knowledge of the discipline as well as practical experience in order to provide counselling to a needy person.



- 2. Read the following statements and discuss about the same in the classroom.
- i. Psychology is a science because it fulfills many conditions of science.
- ii. Psychology is not an exact science like Physics or Chemistry.
- iii. Psychology is a social science that studies human (and animal) behavior and mental processes.
- iv. Psychology uses some objective research methods, it examines cause-and-effect relationships to produce laws governing human behavior and its findings can be verified.
- v. Psychology can be distinguished from pseudoscience and folk wisdom as Psychology has evidence against its theories.
- vi. The subject matter of Psychology is complex as human behavior is dynamic and the mental processes are abstract. Therefore, the theories of Psychology are not as universal, exact and precise as those in Physics and Chemistry.

(Textbook pg. no 3)

(Students are expected to do this activity on their own)

 Visit the website given below and collect information about various schools of thought of Psychology:

> https://www.verywellmind.com/psychology schoolsof-thought-2795247

> > (Textbook pg. no 4)

(Students are expected to do this activity on their own)

- 4. Learn the Key Terms of experimental method with the help of given example:
- i. Problem: To study the effect of music on the level of blood pressure.
- ii. Hypothesis: The music will help in regulating the level of blood pressure.
- iii. Independent variable: Music.
- iv. Dependent variable: Level of blood pressure.
- v. Intervening variables: Age, gender, all other sounds other than music.
- vi. Experimenter: A person who will be conducting this experiment. (Maybe you or your psychology teacher.)
- vii. Participant: A person on whom this experiment will be conducted. (May be your family member/ friend.)

(Textbook pg. no 4)

Ans:

- **i. Problem:** A phenomenon or aspect of human behaviour to be studied.
- **ii. Hypothesis:** A proposed explanation for a phenomenon given as a starting point for further investigation.

- **iii. Independent variable:** A variable which is controlled and does not depend on other variable considered in a study.
- **iv. Dependent variable:** A variable whose value is determined by the independent variable.
- v. Intervening variables: Other variable which may influence the value of dependent variable.
- **vi. Experimenter:** A person who will be conducting the experiment to find whether the hypothesis is correct or not.
- **vii. Participant:** A person on whom the experiment is conducted by the researcher.
- 5. Find out the independent variable and dependent variable from the experiment ideas given below:
- i. To study the effect of practice on memory.
- ii. To study the effect of mental set on problem solving.
- iii. To study the effect of noise pollution on the speed of writing.
- iv. To study the effect of colour on perception.
- v. To study the effect of feedback on decisionmaking. (Textbook pg. no 5)

Ans:

- i. Independent variable: PracticeDependent variable: Memory
- ii. Independent variable: Mental setDependent variable: Problem solving
- iii. Independent variable: Noise pollution Dependent variable: Speed of writing
- iv. Independent variable: Colour Dependent variable: Perception
- v. Independent variable: Feedback Dependent variable: Decision-making
- 6. Conduct the following experiment and find out whether the color of text has any impact on memory:
- Randomly assign participants to two groups.
 (See to it that age, gender, cultural background, etc. of all participants is same.)
- ii. Ask one group to read a list of 20 words written in black ink for 5 minutes.
- iii. Ask the second group to read a list of the same 20 words for the same amount of time, but instead written in green ink.
- iv. After 5 minutes, ask participants from both the group to write down as many words as they can recall on a plain paper.
- v. Compare the recall scores and conclude.

(Textbook pg. no 5)

(Students are expected to do this activity on their own)

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- 7. Discuss about the following topics which can be studied using survey method:
- i. Determinants of job satisfaction
- ii. The problems of working women
- iii. Exercise and physical health
- iv. Causes of students absenteeism
- v. Causes of alcoholism
- vi. Addiction to virtual online games
- vii. Social networking and cyber-crimes
- viii. Problems faced by senior citizens

(Textbook pg. no 5)

(Students are expected to do this activity on their own)

- 8. Discuss about the following topics which can be studied using observation method:
- i. Aggressive tendencies shown by teenagers
- ii. Reactions of passengers stuck in heavy traffic
- iii. Body language of students participating in the elocution competition
- iv. Civic sense shown at public places
- v. Student's behaviour at the book exhibition

(Textbook pg. no 6)

(Students are expected to do this activity on their own)

9. Read the following well known classical case. The Case of "Anna O."

"Anna O" (Real name: Bertha Pappenheim) was suffering from a variety of odd physical and psychological symptoms. One of them was that for several weeks she was unable to drink any fluids.

"Anna O" would pick up the glass of water, but as soon as it touched her lips she would push it away like someone suffering from hydrophobia. "Anna O" lived only on fruit, such as melons, etc., so as to lessen her tormenting thirst.

During hypnosis, "Anna O" grumbled about her English "lady-companion," whom she did not care for, and went on to describe, with every sign of disgust, how she had once gone into this lady's room and how her little dog had drunk out of a glass there. During hypnosis "Anna O" asked for something to drink, drank a large quantity of water without any difficulty and awoke from her hypnosis with the glass at her lips; and thereupon the disturbance (inability to drink water) vanished, never to return.

Freud's interpretation was that "Anna O" had repressed the memory of incident (dog had drunk out of a glass) along with the emotion that it triggered and that this was what had caused her inability to drink. Furthermore, during hypnosis, "Anna O's" recollection of the incident, along with her expression of the emotion she had repressed, caused the symptom to go away.

(Textbook pg. no 6 and 7)

(Students are expected to do this activity on their own)

- 10. Discuss about the following topics which can be studied using case history method:
- i. A patient suffering from phobia
- ii. A student suffering from dyslexia
- iii. A farmer who attempted suicide
- iv. A successful young entrepreneur
- v. Gold medallist athlete

(Textbook pg. no 7)

(Students are expected to do this activity on their own)

11. Remember the information given in the following table:

Type of correlation	Variable 'X'	Variable 'Y'
Positive correlation	Rises	Rises
	Falls	Falls
Negative	Rises	Falls
correlation	Falls	Rises
Zero	Rises	No
correlation	Falls	significant change

(Textbook pg. no 8)

(Students are expected to do this activity on their own)

- 12. Discuss about the following topics that can be studied using correlation study method:
- i. Bunking lectures and score in exams
- ii. Weight and intelligence
- iii. Amount of salary and level of job satisfaction
- iv. Rehearsal and forgetting
- v. Height and aptitude in music
- vi. Urbanization and pollution
- vii. Speed of vehicles and road accidents

(Textbook pg. no 8)

(Students are expected to do this activity on their own)



Chapter Assessment

Time: 1 hr Total Marks: 25 Q.1. Complete the following statements by selecting the appropriate words given in the brackets. [3] Rational people are (flexible, intolerant, unhappy) 2. is considered as founder of Psychoanalysis. (Wilhelm Wundt, Carl Rogers, Sigmund Freud) 3. Case study is one of the research methods used in Psychology. (quantitative, qualitative, primitive) Q.2. Answer the following questions in one sentence each. [2] Who gave the values of rational living? 2. What is indicated by a sign of correlation coefficient? Q.3. Explain the following concepts in 25 to 30 words each. (Any 2) [4] Practical Intelligence Tolerance 3. Correlation Q.4. Write short notes on the following topics in 50 to 60 words each. (Any 2) [6] Importance of rationality Observation method 2. 3. Survey method [10] Q.5. Answer the following questions in 150 to 200 words each. (Any 1) Explain some of the challenges in establishing psychology as a science. 2. Explain the key features of science. **Answers Q.1.** 1. flexible 2. Sigmund Freud 3. qualitative **Q.2.** 1. Dr. Albert Ellis gave the values of rational living. The sign (+ or -) of a correlation coefficient indicates the direction of the relationship between the 2. variables. **Q.3.** 1. Sternberg and his colleagues suggested that Practical Intelligence can be defined as 'The ability to perform successfully in naturalistic settings in a way that is consistent with one's goal'. 2. Tolerance is the willingness to accept behaviour and beliefs of others that are different from one's own. It is one of the characteristics of rational people. 3. Correlation is a statistical tool used to measure the relationship between two or more variables. If the change in one variable appears to be accompanied by a change in the other variable, the two variables are said to be correlated and this interdependence is called correlation. **Q.4.** 1. i. Observation method is a type of research method. It is very useful when experiments cannot be conducted. ii. It is widely used by child psychologists, clinical psychologist and social psychologists. iii. In observation method, behaviour is observed in a natural or laboratory setting. Observation carried out in a natural setting is called natural observation while observation carried out iv. in a laboratory setting is called controlled observation. ٧. Observation method can be treated as a scientific method. It is beneficial when it is used for a specific purpose of research and is planned in a systematic way. 2. Stanovich and his colleagues stated that rationality involves adaptive reasoning, good judgement and i. good decision making. According to Dr. Albert Ellis, rationality as a personal philosophy helps an individual to attain many ii.

goals in life and to be happy.

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- iii. Rationality also ensures that a person does not compromise on social norms, values and ethics for the sake of his own happiness.
- iv. A rational person's emotions, thoughts and acts do not get driven by irrational influences.
- v. In short, rationality contributes to psychological well-being of a person and thereby, improves the quality of life.

3.

- i. A survey is defined as a research method used for collecting data from a pre-defined group of respondents (sample) so as to gain information and insights on various topics of interest such as political opinions, consumers' preferences, etc.
- ii. Survey method collects the required information with the help of questionnaires, checklists, rating scales, inventories and interviews.
- iii. Surveys can be undertaken using email, telephonic calls or direct interaction with respondents.
- iv. Survey method is an economic and an efficient method of data collection.
- v. It is largely used by social psychologists, educational psychologists and industrial psychologists.
- **Q.5.** 1. Although Psychology is considered to be a scientific discipline, it is criticised on theoretical, practical, ethical and philosophical grounds. The following controversies and criticisms represent the challenges in establishing Psychology as a science:
 - i. Psychology is in pre-paradigmatic state: Unlike mature and natural sciences, Psychology is a social science and it is a comparatively younger discipline of knowledge. Thomas Kuhn (philosopher) asserts that Psychology is still in a pre-paradigmatic state. It means Psychology has not yet succeeded in producing a cumulative body of knowledge having a clear conceptual core and agreed upon by experts in Psychology.
 - **ii. Issues related to predictability and replicability:** A major goal of Psychology is to predict human behaviour by understanding underlying causes. However, making exact predictions is difficult because people respond differently in different situations. Human behaviour is more difficult to study than particles and chemical compounds. Therefore, the test results in Psychology are more varied, harder to control and difficult to replicate.
 - **iii. Objectifying humans:** Some existential and humanistic psychologists criticise that psychologists objectify people by subjecting them to experimentation. Since Psychology treats human beings as things or as objects that can be examined by experiments, it is sometimes portrayed as dehumanising what is most essential about being human.
 - 2. The key features of science are as follows:
 - **i. Empirical evidence:** Empirical evidence refers to acquiring information through direct observation or experiments. Scientific knowledge is based on verifiable evidence so that other investigators can observe or measure the same phenomena and verify its accuracy in future.
 - **ii. Objectivity:** Objectivity means the ability to see and accept the facts as they are and not as the investigator might wish them to be. Science objectively studies the phenomenon under consideration. So, all personal biases, prejudices, beliefs, wishes, values and preferences of a researcher are set aside while investigating a particular phenomenon.
 - **Scientific causality:** Science aims at finding out the cause and effect relationship between variables under consideration. In any scientific study, a researcher attempts to find out the effect of the independent variable (cause) on the dependent variable (effect) by controlling all extraneous (unimportant) variables.
 - **iv. Systematic exploration:** Science systematically explores a phenomenon by adopting certain sequential procedure. Sequential procedure includes steps like identifying the problem, formulation of hypothesis, collection of facts, analysis of facts, scientific generalisation and prediction.
 - **v. Replication:** Replication means the ability to reproduce scientific knowledge under the same stated circumstances, anywhere and anytime. Replication assures the reliability of results. It also enables in establishing a scientific theory.
 - **vi. Predictability:** Scientists not only describe the phenomena being studied but also attempt to explain it and make predictions accordingly.



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